Resident Satisfaction Survey

SHORELINE RESIDENTS CONTINUE to give their community high marks according to the results of the most recent Resident Satisfaction Survey. Ninety-two percent of residents rate Shoreline as an excellent or good place to live. Residents also expressed high levels of satisfaction with City parks and recreation programs and facilities (83%), the overall quality of police services (77%), and overall quality of services provided by the City (69%).

The area where residents felt the City should place the most emphasis over the next two years was the overall response to prescription drug abuse and addiction issues, such as opioid addictions. Other issues that residents felt should receive more emphasis were the overall quality of human services; the overall travel time for trips on Shoreline streets; and the overall effectiveness of the City’s code enforcement program.

The City conducts a random sample survey every other year to measure satisfaction with services and to help determine community priorities. ETC Institute, a professional research company that works with local governments across the country, sent surveys to 3,500 Shoreline households asking residents for their opinions on topics such as maintenance, public safety, customer service, and quality of life. More than 1,000 households returned the surveys. Other key findings:

- 79% of residents are satisfied with the overall image of the City.
- 66% trust the City to spend their tax dollars responsibly.
- 62% say the City is moving in the right direction. 17% say the City is not moving in the right direction, and 21% don’t know.

The availability and condition of sidewalks continue to receive some of the lowest satisfaction ratings in the survey. Less than half of respondents said they were satisfied with the availability of sidewalks on major streets and routes, and even fewer were satisfied with the availability of sidewalks in their neighborhoods.

To see the full survey results, visit shorelinewa.gov/satisfaction.
Affordable Housing and Property Tax Exemptions

WHEN PEOPLE HEAR about property tax exemption programs, many see them as giveaways to developers. In fact, Shoreline’s property tax exemption program is a valuable tool that helps bring affordable housing to Shoreline.

We offer multi-family residential Property Tax Exemptions (PTE) to encourage multifamily development with affordable housing units included. In order to qualify for the PTE incentive, the applicant must commit to rent or sell 20% of the project’s units to qualified renters/buyers at “affordable” rates. Shoreline uses the Adjusted Median Income (AMI) for King County to determine affordability, and the City adjusts the percentage based on unit size:

- Studio and 1 bedroom units must be affordable to those earning 70% of the King County AMI ($67,200 for a family of four); and
- 2 bedroom or larger units must be affordable to those earning 80% of the King County AMI ($76,800 for a family of four).

The program is only available for investors who build or rehabilitate four or more units. In addition, the PTE is only on the estimated value of the improvements; the land value continues to be taxed. The exemption lasts for twelve years and begins the first full calendar year after the project is completed.

Shoreline’s PTE program is currently offered in nine areas:

- 145th Street Station Sub-Area
- 185th Street Station Sub-Area
- Aurora Avenue N Corridor
- Ballinger Way NE Commercial Area
- Hillwood Commercial Area
- North City Business District
- Richmond Beach Commercial Area
- Ridgecrest Commercial Area
- Southeast Neighborhoods Commercial Area

For more information about the PTE program, contact Economic Development Manager Nathan Daum at ndaum@shorelinewa.gov or (206) 801-2218.
WE ARE HAPPY to welcome Nathan Daum as our new Economic Development Program Manager. Nate joins us from City of Seattle Dept. of Transportation (SDOT) where he worked in Real Property and Right-of-Way services. Prior to working at SDOT, Nate was the Founding Manager for the University of Washington Startup Hall. He was responsible for launching a new 15,000 square foot coworking community for top Seattle tech entrepreneurs. Nate has also worked for a number of companies focused on community outreach and engagement. He has a masters degree in planning from the University of Washington.

Nate’s interest is in transformative change, urban revitalization, and renewal through the principles of good placemaking and planning. Here’s what he had to say about his approach to economic development:

“Economic Development, to me, is about setting the stage for a community to flourish in whatever way makes sense for that community. I don’t have my own agenda, other than a love of vibrant, dynamic cities. I believe cities that people want to live in tend to attract the talent that builds the next economic success stories. Today, Economic Development tends to focus more on what makes communities great places to be. Rather than looking outside for that ‘big fish,’ successful economic developers look for opportunities that already exist in a community to ignite the type of change the community wants to see. I’m excited to work in Shoreline where that positive change is already reflected in the many vibrant areas we see throughout the community.”

AS WE BEGIN planning for improvements to the 185th Street Corridor, we want to hear from you. The City of Shoreline is kicking off the 185th Street Multimodal Corridor Strategy (185th MCS) to engage the community in the creation of a vision for the 185th Street Corridor that will run through the area around the Shoreline North/185th Station.

The pathway for this corridor runs along 185th, starting at Fremont Avenue N in the Hillwood/Richmond Highlands neighborhoods, east across Aurora Avenue N to 10th Avenue NE, south along 10th Avenue NE to NE 180th Street and east on NE 180th Street to 15th Avenue NE in North City. The “Z” shaped corridor connects the Aurora Corridor, the future Link light rail station at I-5, and the North City neighborhood.

Look for a variety of outreach events and activities we will use to engage and inform the community throughout the 185th MCS process. There will be multiple opportunities to learn about future transportation needs, envision the right size of improvements, and provide feedback. Our first events are coming up in October.

Join us for a walk or bike ride along the corridor to review existing conditions, identify corridor components we should preserve or enhance, and envision needed changes that could help this important community connector work better for everyone. Or come to a storefront studio where you can learn more about the project and talk to the project team about the existing corridor and the future demands anticipated on the corridor.

Project updates will be available at shorelinewa.gov/185corridor.

Provide early input on the 185th Street Multimodal Corridor Strategy

Corridor Walking and/or Biking Tours
Saturday, Oct. 20, 1:00 to 3:00 p.m.
Spartan Recreation Center, Cascade Room
202 NE 185th Street
Please RSVP for this tour at shorelinewa.gov/185corridor.

Storefront Studios
Saturday, Oct. 20, 1:00 to 3:00 p.m.
Spartan Recreation Center, Cascade Room
Tuesday, Oct. 23, 1:00 to 3:00 p.m.
Spartan Recreation Center, Cascade Room
Learn more about the project and talk to the project team about the existing corridor and the future demands anticipated on the corridor.

Open House
Thursday, Oct. 25, 6:00 to 8:00 p.m.
City Hall Council Chamber
Hear a brief presentation about the project and discuss your ideas for corridor improvements with the project team.
IN A 2010 SURVEY of Shoreline residents, “walking trails” were the second most requested improvement in Shoreline’s park system behind restrooms. In 2017, “walking trails” continued to rank at or near the top of parks and recreation facilities that are most important to Shoreline households. The Shoreline community consistently recognizes the value of a well-developed trail system, not only as a vehicle for exercise, but also as a way to link neighborhoods, schools, commercial areas, and future mass transit systems for easy access by the community.

Earlier this year we completed an evaluation of 13 parks. Our goal was to identify improvements that meet the community’s need for a park system that is a healthy, safe, and accessible refuge for Shoreline residents well into the future. Following multiple surveys, open houses, and neighborhood association meetings, we developed preferred concept designs for eight parks. The proposed improvements expand walkable trails and pathways, protect the natural environment, and add amenities the community desires. These projects are designed to continue Shoreline’s legacy of great parks in a great community, something both current and future generations can enjoy.

Project Background

In May 2006, Shoreline voters approved a bond to make improvements to several Shoreline parks. Included in the bond was $2.5 million for hard and soft-surface trail systems in our parks and throughout the community. In the five years following passage of the bond, we made substantial progress in improving Shoreline’s trail system. Some of those improvements included:

- Adding several thousand feet of soft surface trail improvements to Hamlin Park and creating hard surface trails around the active field area in the lower part of the park, providing much needed access to the lower Hamlin athletic fields, restrooms, picnic shelter, and playgrounds for people with disabilities.
- Adding a pathway along the southern boundary of South Woods.
- Making soft surface trail improvements at Boeing Creek Park that improved access and safety for trail users, including those with disabilities in the northeast corner of the park.
- Installing box steps and trail drainage improvements in areas of Boeing Creek that were eroding, and closing other social trails to protect unstable soils and sensitive vegetation.
- Completing box steps and a structure for crossing wet areas in the publicly-owned Innis Arden Reserve.
- Installing hard surface tails and walkways at Richmond Beach Saltwater Park to improve pedestrian safety and improving some soft surface trails.
- Creating a link along N 195th Street east from the Interurban Trail to the Burke-Gilman Trail.
- Completing a pedestrian connection of the Interurban Trail from Aurora to the east end of the trail bridge that crosses Aurora.

In the years since completion of these projects, we have contracted with EarthCorps to provide ongoing trail maintenance and improvements in Shoreline’s heavily wooded parks including Hamlin Park, Shoreview/Boeing Creek Parks, and Innis Arden Reserve. EarthCorps is a local non-profit that specializes in environmental restoration and building trails in natural areas. Every year EarthCorps can be found applying new surfacing materials, repairing staircases, and improving access for people with disabilities to existing trails. In 2018, EarthCorps will be adding approximately one mile of new trails in Hamlin Park to meet the Parks, Recreation, & Open Space Plan goal of adding two miles of trails over two years.

To see the park concept designs and learn more about the next steps involved in making them a reality, visit shorelinewa.gov/parksdesign.
SR 522/NE 145th Bus Rapid Transit Project community meetings

Wednesday, Oct. 17
1:00 to 3:00 p.m. and 6:00 to 8:00 p.m.
Shoreline Unitarian Universalist Church, 14724 1st Avenue NE

SOUND TRANSIT will host community meetings to share new information about Bus Rapid Transit (BRT) project refinements based on further technical work and public feedback gathered last May. Attend the meeting to provide your input on parking, sidewalks, and traffic lane configurations.

During the meeting, you will have an opportunity to:

- Learn how input from May’s meetings informed new refinement options
- Give feedback on project refinement options
- Talk with project staff to learn more and share your ideas

Please RSVP
Visit sr522brt.participate.online to RSVP for one of the upcoming community meetings, learn more about the project, and share your thoughts, especially if you cannot make it in person. Sound Transit will collect feedback on refinement options through October 19, 2018.

For more information
soundtransit.org/sr522brt
Community Outreach: (206) 398-5470, brt@soundtransit.org

ADOPT-A-DRAIN PROGRAM
Help prevent flooding and protect Shoreline water quality

LEAVES, PINE NEEDLES, TRASH, and snow accumulate on top of storm drains, blocking rain water from entering, and sometimes causing large puddles to form in our neighborhoods. City crews sweep streets to keep drains clear, but we could use your help! During the months of October through March, residents can volunteer to “adopt” a storm drain, or multiple drains, and remove leaves and other debris after storm events. It’s also a great way for students to fulfill volunteer requirements.

By joining the Adopt-A-Drain Program you help:

- Prevent localized flooding in your neighborhood.
- Improve traffic flow and maintain pedestrian access, especially for children and the elderly.
- Protect fish and other wildlife by keeping pollutants from entering streams, lakes, and Puget Sound.

To learn more about the program, or to sign-up, please visit shorelinewa.gov/adopt-a-drain or contact Environmental Program Specialist Cameron Reed at creed@shorelinewa.gov or (206) 801-2455.

Keeping the Right of Way Clear of Vegetation Obstructions
Help keep our streets safe; keep vegetation trimmed back

Shoreline maintenance crews are responsible for repairs and maintenance in the City’s right-of-way (ROW), including public roads, alleys, multi-use trails and public trees. But did you know property owners are responsible for maintaining their trees and all other vegetation to the edge of the sidewalk or alley? To ensure ease of mobility and safety for all Shoreline residents, it is important to keep these public areas free of obstructions.

All intersections must have clear visibility for the traveling public. If a property owner has a tree or large shrub at the corner of a street that blocks the ability of a driver to see if traffic is coming from another street, their vegetation is creating a hazard. Property owners also need to keep traffic signs and signals free of obstructions. A tree, shrub, or other vegetation that blocks the view of signs, signals, and intersections is also a potential hazard.

To report vegetation obstructing a street, street sign, or intersection, call the Customer Response Team at (206) 801-2700.

Vegetation overgrowth between private properties that does not encroach on the public right of way is a civil matter and should be resolved by the property owners.
EVERY YEAR SINCE 2012, volunteers at Twin Ponds and Sunset Community Gardens have been planting, watering, weeding, harvesting, weighing, packaging, and delivering fresh, organic produce to local food banks for members of the Shoreline community affected by food insecurity. At the halfway point in this 2018 growing season, Sunset and Twin Ponds have together donated in excess of 2,000 pounds of produce, with bountiful harvests expected to continue well into the fall.

James Pabiniak, Hopelink Shoreline Food Bank Supervisor, has this to say about the impact of Shoreline's Giving Gardens on Hopelink's ability to provide services to the community:

"It is impossible to overstate the impact of receiving fresh produce from local community gardens such as Twin Ponds and Sunset Community Gardens. Being able to purchase fresh, local, and organic produce is a luxury for many of our clients and is something many of our clients have expressed a desire to see in our food bank. The majority of produce we receive falls short of that criteria and it is something we struggle to acquire regularly without the support of our community gardens. This food goes directly to Shoreline families in need, and our clients love hearing that the food they are eating was grown here in Shoreline!"

"I am very grateful to the City of Shoreline for creating community gardens. I am able to provide myself with fresh organic produce and give all my surplus to the food bank. And I am in the company of gardeners!"

- MARY SHEHANE, SUNSET GARDENER

Giving is central at Shoreline’s community gardens

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New hours for Planning & Permits

The Planning & Community Development (PCD) department has adjusted the hours of operation to provide more predictability for customers and allow for dedicated staff time to focus on permit processing. On Wednesdays the department will be closed to the public from 8:00 a.m. to 1:00 p.m. and open from 1:00 p.m. to 5:00 p.m.

More info: (206) 801-2500 or pcd@shorelinewa.gov.

PCD Business Hours:
M, T, Th, F: 8:00 a.m. to 5:00 p.m.
W: 1:00 p.m. to 5:00 p.m.

Permit Acceptance Hours:
M, T, Th, F: 8:00 a.m. to 4:00 p.m.
W: 1:00 p.m. to 4:00 p.m

DID YOU KNOW?

NATIVE PLANT species adapted to our climate require less water in the summer, don't need chemical fertilizers to thrive in our soils, and provide excellent habitat for wildlife! Visit King County's Native Plant Guide online to find the right native plants for your yard: https://green2.kingcounty.gov/gonative/index.aspx. Interested in using native plants to enhance your yard? You may be eligible for a rebate of up to $1,600 to convert hardscape or lawn to native planting areas. Contact Cameron Reed at creed@shorelinewa.gov or (206) 801-2455. You can also visit shorelinewa.gov/soakitup to learn more.

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With the beginning of the new school year, Shoreline Police Officer Jon Salter started his new position as Shoreline’s School Resource Officer (SRO). For many years now, the City and the Shoreline School District have partnered to have an SRO. The SRO Program develops a partnership between law enforcement and the Shoreline school community.

“The School Resource Officer is able to build a relationship with staff and students and help coordinate with other Shoreline officers to provide additional resources when appropriate,” stated Shoreline Police Chief Shawn Ledford. “Additionally, when dealing with school threats, the SRO helps Shoreline Police Department handle the case quickly and at the appropriate level.”

In addition to campus safety, the SRO also plays an important role as a mentor and instructor. Officer Salter has four and a half years of law enforcement experience. For the past two years, he was a part-time SRO at Inglemoor High School in the Northshore School District.

“I really enjoy interacting with students, especially when teaching classes,” stated Officer Salter. “I’m passionate about school safety and helping all students reach their full potential and become valued members of our community.”

Officer Salter will teach several classes on safety to students at Shorewood and Shorecrest High Schools including a class on the dangers of distracted driving.

Officer Salter grew up in Edmonds and graduated from Edmonds-Woodway High School. In his spare time, he enjoys discovering new places to eat, Crossfit, traveling with his family, going to air shows, and attending concerts.

**New School Resource Officer**

To Support Families and youth with Shoreline School District’s early release Wednesdays, we have expanded free recreation opportunities for youth at the Shoreline Pool, Spartan Recreation Center, Shoreline Teen Center, and at middle school “Hang Time” programs.

Hang Time is an after school program sponsored by the City, School District, and YMCA at Kellogg and Einstein Middle Schools. Hang Time begins when the school day ends on Tuesdays, Wednesdays and Thursdays to ensure all students have the option of supervised, organized activities during this time.

At the Spartan Recreation Center, we have eliminated youth drop-in fees to allow youth to participate in drop-in gym/weight room time for free, not only during the early release hours, but also during all open gym times.

The Shoreline Teen Center that traditionally opens at the end of the high school day has expanded to include the new early release time on Wednesdays.

Lastly, the Shoreline Pool will offer a free lifeguard certification class in the fall and winter/spring quarters, allowing all interested youth equal opportunity to become eligible for entry-level lifeguard positions in the community and region at no cost.

Check out the fall Recreation Guide for more information at shorelinewa.gov/recguide

**Free programs for middle & high school students on early release school days**
MONSTER MASH DASH

SATURDAY, OCT 6
8AM: REGISTRATION OPENS
9AM: RUN/WALK BEGINS
SHORELINE CITY HALL

FAMILY-FRIENDLY RUN/WALK
COSTUME CONTEST
MUSIC, ACTIVITIES & PRIZES

MORE INFO & REGISTER
SHORELINEWAGOV/5K

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